

Chief Operating Officer (COO) – New Town Square, PA

EKHO Infrastructure Solutions (IS) is a collective group of companies that provide vertically integrated engineered solutions to the Canadian and U.S. construction marketplace. Boasting 40+ products manufactured across seven North American facilities, EKHO is a leading North American supplier of Noise Barriers. Our extensive experience and diversification into new market sectors and product categories is how we maintain our position and reputation as a premier employer. As our operations grow, we find even more ways to contribute to the critical infrastructure that completes our communities.

Job Description

EKHO IS is seeking an experienced and strategic Chief Operating Officer (COO) to oversee our ongoing operations and procedures. As a key member of the senior management team, the COO will report directly to the CEO and play a critical role in scaling our manufacturing capabilities, optimizing operational efficiency, and driving company growth.

The ideal candidate will have a strong background in manufacturing operations, supply chain management, lean processes, and cross-functional leadership. The COO will be responsible for ensuring operational excellence across production, quality control, logistics and facilities.

Job Requirements

- Lead and manage all manufacturing operations, including production, quality control, logistics, supply chain, procurement, and maintenance.
- Develop and execute operational strategies to meet or exceed productivity, quality, and cost targets.
- Implement best-in-class manufacturing practices (Lean, Six Sigma, TPM, etc.) to improve efficiency and reduce waste.
- Oversee supply chain management, including vendor relations, inventory management, and materials planning.
- Ensure full compliance with health, safety, and environmental regulations.
- Collaborate with the CEO and executive team to develop long-term strategic plans and growth initiatives.
- Drive operational KPIs and continuous improvement across multiple plant locations (if applicable).
- Support new product introduction processes and ensure scalable manufacturing capabilities.
- Build and mentor a high-performing operations leadership team.
- Implement and oversee ERP and other digital systems to streamline operations.
- Analyze performance data to identify trends and opportunities for improvement.

Qualifications

- Proven experience as a COO, VP of Operations, or similar executive role in a manufacturing environment.
- Strong understanding of manufacturing systems, supply chain management, and operational best practices.
- Demonstrated leadership in implementing lean, Six Sigma, or other continuous improvement methodologies.
- Excellent organizational and decision-making skills.
- Strong financial acumen and ability to manage budgets and KPIs.
- Bachelor's degree in Engineering, Business Administration, or related field (MBA preferred).
- Proven track record of driving operational transformation and scalability
- Experience with Lean Manufacturing, Six Sigma or similar methodologies
- Strong financial acumen and P&L responsibility
- Excellent leadership, communications and problem-solving skills
- Experience with multi-site operations

EKHO Infrastructure Solutions is committed to meeting the accessibility needs of people with disabilities in an effective and timely manner in accordance with the applicable standards set out in the Accessibility for Ontarians with Disabilities Act, 2005 (AODA), the provisions of the Ontario Human Rights Code, and any other applicable legislation. We foster an inclusive organizational culture as an Equal Opportunity Employer.

Please send applications to: Andy Robbins at arobbins@EkhoIS.com